

## What happens next?

Warning signs advising that photo-radar is in operation are posted at neighborhood entrances and/or on the street(s) being enforced at least 24 hours prior to speed enforcement. Typically, a two-week grace period is given prior to enforcement. NASCOP is intended to be highly visible and to work towards modifying driver behavior, and is not a hidden speed trap. Each selected neighborhood will receive

## Whom and where do I call?

Please contract the City of San Jose's Department of Transportation (DOT) and describe your concern. The quickest way to reach us is to call 408-794-6214, or email us at:

[traffic.calming@ci.sj.ca.us](mailto:traffic.calming@ci.sj.ca.us)



## USEFUL NUMBERS

Broken or Uneven Sidewalks	277-2572
Call Center 24-Hour Hotline	277-4000
Crosswalk Studies	277-4304
New Streetlights	277-4638
Potholes/Pavement Problems	277-4373
School Safety Presentations	277-4553
Sign & Marking Requests	277-4304
Sign Maintenance	277-4691
Storm Drains Clogged	277-4373
Street Tree Issues	277-2762
Streetlight Repair	277-5517
Traffic Signal Malfunctions	277-4373
Traffic Signal Timing Concerns	277-4304
Visibility Obstructions	277-4304

Upon request, this publication can be made available in alternative formats, such as Braille, large print, audio tape or computer disc. Requests can be made by calling 408 277-4304 (voice) or 408 998-5299 (TTY).

**Department of Transportation**  
4 North Second Street  
Suite 1000  
San Jose, CA 95113  
408-277-4304  
[www.ci.san-jose.ca.us/dot](http://www.ci.san-jose.ca.us/dot)

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# NASCOP IN SAN JOSE

NASCOP



**Department of  
Transportation**



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### Is speeding a problem in your neighborhood?

If so, then San Jose's Neighborhood Automated Speed Compliance Program (NASCOP) is a unique tool used by the City to help reduce undesired speeding on residential streets.

#### What is NASCOP and how would it work for me?

In December 1997, the San Jose City Council authorized the implementation of NASCOP to address concerns of residents regarding speeding on local neighborhood streets, and to serve as an adjunct to regular police enforcement. NASCOP is used solely on local neighborhood streets that have been identified by residents and the Department of Transportation (DOT) staff as having chronic speeding problems. Such streets must be two-lane roadways with 25 or 30 mph speed limits. The use of NASCOP on any roadway is subject to approval by the San Jose Police Department's Traffic Enforcement Unit, and must conform to its Community Policing guidelines. The NASCOP program utilizes a parked van containing a speed-sensing radar unit, two high-resolution digital cameras, and a mobile



computer system, to detect and photograph a speeding vehicle. The unit photographs the front and rear license plates and the front windshield of a vehicle, when it exceeds a predetermined amount over the speed limit. A certified City operator is present in the van when the devices are in operation. If the speed limit is exceeded, the registered vehicle owner is identified through the license plate number, and a notice of speed violation is sent through the mail. The notice instructs the owner in 1) making appointments



to view and identify the pictures at the DOT office, or 2) responding by mail. Speeding citations may be issued by local courts (not the City) as a result of the appointments or mail responses. By appeal, the registered owner may refute the notice. If he or she can prove that someone else was driving the vehicle, then, usually, no citation is issued. If vehicle owners choose to ignore the notices or fail to appear for their appointments, staff may request the courts to issue citations.

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### Why try NASCOP?

NASCOP has proven to be an effective way to handle speed enforcement on low-volume residential roadways. San Jose residents have become aware of its existence, as the program has expanded to nearly 120 streets since its inception.

#### How can I get NASCOP service on my street?

To participate in the NASCOP program, DOT must first determine if a street has a speeding problem. If it does, a neighborhood association or other organized group that represents the majority of the neighborhood must submit an official application form for speed enforcement. The form can be obtained from DOT by calling 408-794-6214. If the neighborhood has no association or group, then a petition requesting NASCOP, signed by at least 50% + 1 of the households fronting the street where enforcement is requested, will be accepted with the application form. The NASCOP staff will provide assistance in preparing the petition and boundary area for circulation by the applicant. If the application is approved by DOT, then NASCOP can begin on your street.

